

CERTIFICATE OF CONFORMITY

No. 008-0127-Q-R

This is to certify that the Management System at

AMAN TAKAFUL INSURANCE CO.

of

Sharq – block 2 – ahmad al jabber street - CBK building –
mezzanine floor - Kuwait

Has been examined by assessors of QMS Certification Services and found to be
conforming to the requirements of:

ISO10002:2014

**Quality Management – Customer Satisfaction –
Guidelines for Complaints Handling in
Organizations**

In respect of the following activities:

All types of insurance services.

This certificate is valid from 19/08/2017 to 19/08/2020
Original certification date: 19/08/2017



Gerry Bonner, CPEng, BEng, FIE Aust, Chairman – QMSCS Pty Ltd
Approval: QMSCS Pty Ltd Trading as QMS Certification Services

QMS Certification
Services

QMSCS Pty Ltd
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Newcastle NSW 2300 Australia

Quality Management System